

Scale Technician

Everest Scale, Inc.
Greenville, South Carolina

Job Description

SUMMARY

- Troubleshoots and repairs industry related products such as truck scales, a multitude of indicators, printers, and platform scales without assistance. Also performs calibrations and preventative maintenance duties on various products as mentioned. Coordinates business information to customers, sales associates and is proactive in promoting and selling service income producing products.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Troubleshoots and repairs industry related products without assistance.
- Performs calibrations and preventative maintenance duties.
- Complies with ISO Standards.
- Interfaces with sales force to meet customer requirements.
- Assists and cooperates with Service Coordinators whenever necessary. Insures productivity standards are met and includes assurance of data integrity of the service database.
- Ensures customer uptime requirements are met and that PM work at assigned account is completed on time.
- Initiates efforts to modernize, upgrade, and convert customer existing equipment.
- Coordinates business information to customers, sales associates, and is proactive in promoting and selling service income-producing products.
- Drives safely and maintains a valid driver's license.
- Follows prescribed procedures for purchases, meetings, compliance with DOT, Weights and Measurements, etc.

OTHER DUTIES AND RESPONSIBILITIES

- May be required to drive a heavy-duty test truck that is utilized to calibrate truck scales to define accuracies. The operation of this vehicle requires a Class B CDL. Not required to start, but would need to work at acquiring it.
- Completes record keeping on time.
- Works to insure an atmosphere of teamwork, and participates with a positive attitude toward abstaining team objectives.
- Insures vehicle service and maintenance requirements are met.
- Insures compliance with all company policies and procedures.
- Submits all paperwork in a timely and professional manner, maintains a close professional relationship with external/internal customers, sales, technicians, and other leaders.
- Other duties may be assigned.

REQUIREMENTS

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representatives of the knowledge, skill, competency, behavior, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties.

EDUCATION and/or EXPERIENCE

Associates degree (AA) with a technical major or equivalent from two-year College or technical school with 3-5 yrs of related job experience; and/or equivalent combination of education and experience.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the employee is regularly required to use hands to finger, handle, or feel; climb or balance; and stoop, kneel, crouch, or crawl. The employee must frequently lift and/or move up to 50 pounds. This position has physically demanding requirements.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is frequently exposed to moving mechanical parts and outside weather conditions. The noise level in the work environment is usually moderate. Exposure to dust, dirt, and fumes varies from work site to work site. Special protective equipment and clothing may be required. Must have a valid driver's license and a CDL may be required. At certain times, Technician will need to work flexible hours to meet customer demand.

TO APPLY

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